



## About EURO GLASS RESTORAION

**EURO GLASS RESTORAION** has been founded in 2008 and, as one of the first company in Europe, started to repair ship windows. We come from the city of Krakow in Poland. Additionally to ship window repairs, we operate on the construction market, and we also repair rolling stocks and vehicle fleet windows.

During our activity, we have repaired several tens of thousands of windows, which allowed us to generate millions savings for our customers. Repair experience and technology allowed us to develop the widest range of services, and a number of references confirm their quality.

## **Our Services**

Glass Scratched Repair				
Chipped and Cracked Glass Repairs				
Metal Grinding and Welding Spatter Damage Repair				
Marine Glass Renewal and Yacht Glass Restoration				
Hard Water Spots and Stain	Removal			
Etched and Acid Etched Graffiti Removal				
ClearShield Glass Protection	ı			

## **Principles of cooperation**

We send our repair crew after approval of estimated costs and the term of the service and submission of the repair order.

In case of necessity to transport the crew by an airplane, it is required to make an advance payment to cover the cost of airline tickets.

If the customer cancels the service, the customer will cover incurred costs of travel, return and possible accommodation, if any.

The customer must provide necessary 230V 16A power supply, access to sanitary facilities and free access to windows contracted for repair.

The customer must organize possible access to the windows from scaffoldings or lifts. Their position must be consulted with our employee.

In case of repairs carried out inside rooms, we take the responsibility to secure sensitive devices against dust and carry out initial cleaning of the room after the repair. The customer is responsible for thorough cleaning of the room after the repair.

In case of lack of possibility to dismantle the window, we cannot guarantee correct repair in the edge area of the window.

In case of damaging the window during repair, we do not do mutual charges.

In case of any external layers on the window, the customer will inform the contractor about this fact before commencement of the repair.

Acceptance of works is confirmed by the customer with an acceptance report.

Payment by transfer in EUR not later than within 30 days from the invoice date.

## EURO GLASS RESTORATION Maciej Staszewski

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